

**I**n February, 2010, after several years of study and planning, Coachella Valley Volunteers in Medicine (CVVIM) opened a clinic designed to provide primary health care services, medical and dental, to valley residents of limited financial means who lacked health care insurance and were ineligible for any governmental health insurance or assistance program. Over the ensuing eight years, CVVIM has provided important and sometimes life-saving care, always without any charge for its services to hundreds of Coachella Valley residents. By any criteria, CVVIM has been successful in fulfilling the vision of its founders.



Responsibility for this success falls on many shoulders. The County of **Roy M. Pitkin, MD – CHAIR** Riverside provided an attractive and efficient building for the clinic and the valley's hospitals have made regular and substantial contributions to cover operating costs. Grants have been obtained from a number of nonprofit foundations, both local and state-wide. Local organizations and community associations have contributed and some businesses have provided in-kind donations that offset costs. The list of people and organizations that have helped make CVVIM financially viable is a long one.

But in some ways the most remarkable reason for CVVIM's success has come from the volunteers themselves—not only the professionals such as physicians, dentists, nurses, nurse-practitioners, and others, but others who are “none of the above” and perform such roles as staffing the desk, answering the phones, preparing the records and filing the reports, and a hundred other essential functions.

What drives people to volunteer for things like CVVIM? There must be many motivations but, from talking with our volunteers, I hear two things mentioned most often: a desire to serve the underserved and an urge to “give back” to a society that has provided so many blessings.

Volunteers are the heart and soul of CVVIM.

A handwritten signature in black ink that reads "Roy M. Pitkin". The signature is fluid and cursive.

Roy M. Pitkin, MD – CHAIR

## Coachella Valley's Only No-Charge Clinic

Coachella Valley Volunteers in Medicine (CVVIM) provides a local solution to a national problem: We offer medical and dental services at no charge to adults in the Coachella Valley who are uninsured or underinsured.

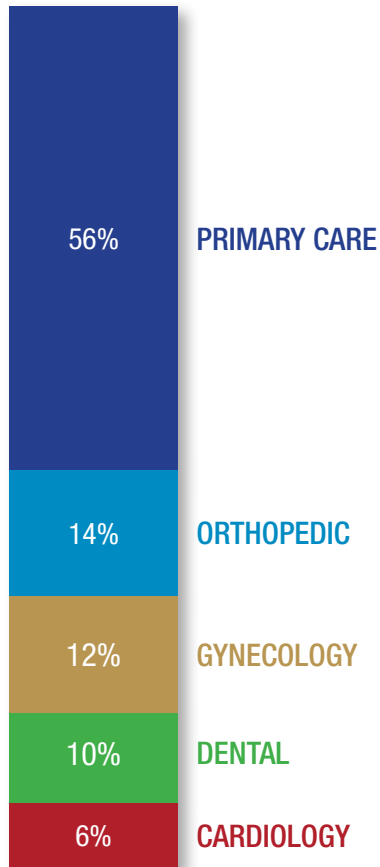
We believe that everyone has the right to healthcare. As a community safety net, our clinic treats the whole person by addressing chronic diseases like diabetes and high cholesterol, acute conditions like arthritis, colds and flu, preventive medicine, diet and even emotional health. In addition to direct patient care, we provide health education and wellness programs, care coordination and community referrals.

*The mission of Coachella Valley Volunteers In Medicine is to provide primary healthcare services to low-income adults living in the Coachella Valley who have no health insurance, or who are underinsured.*



# Serving Our Valley's Uninsured Low-Income Residents

## Programs & Services



**1,000 Unique Patients**

**3,145 One-On-One Patient Visits**

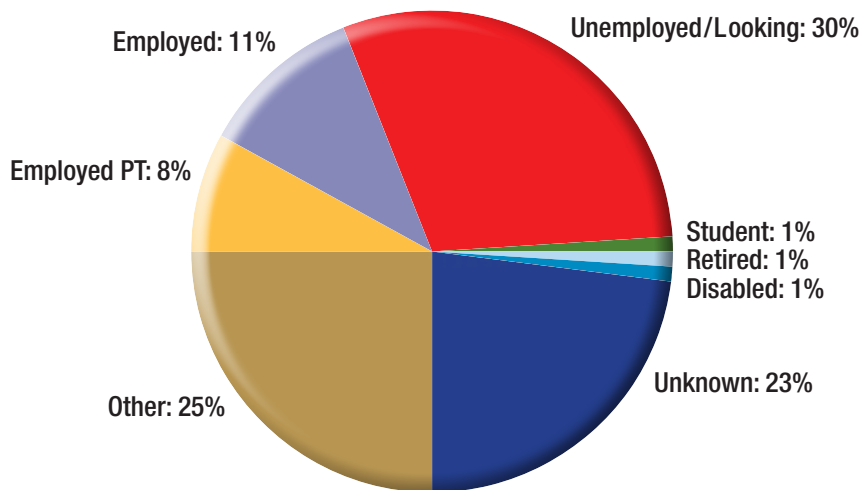
783 Contacts For Education, Health Navigator Services, Homeless Outreach & Community/Social Service Referrals

We serve the entire Coachella Valley, from the Salton Sea to Whitewater

**CVVIM.org**

## Many Patients Are Employed Or Looking For Work

### EMPLOYMENT STATUS

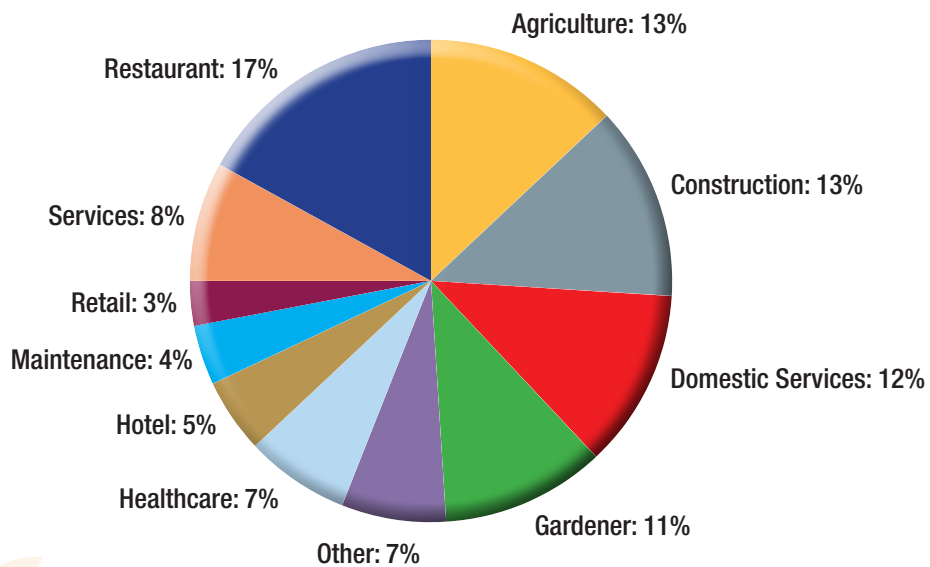


### GIVING BACK TO THE COMMUNITY

**Les Zendle, MD, FACP:** Since becoming a volunteer at VIM in 2011, Dr. Zendle has given more than 700 hours to care for our patients. He also became a Director on our Board at that time, later becoming our volunteer Medical Director in 2012. He continues to serve on the Board and is the Chair of the Clinical Care Committee. "Volunteering at CVVIM since my retirement from Kaiser Permanente allows me to keep up my clinical skills and give back to my community and to my profession."

## Patients Have Diverse Professions

### TYPE OF WORK



### A DEEPER VALUE THAN ANY MONETARY AMOUNT

**Del Brunner, DDS:** Dr. Brunner has provided dental care to 143 patients since joining VIM in January of 2017 after retiring and selling his dental practice in Ventura, California. He has done much more to help our clinic though, personally contacting and arranging for three additional dentists to become volunteers, arranging for discount pricing of dental supplies, and providing professional input to our Clinical Care Committee. "All of the staff and volunteers have a sincere commitment and concern for all of our patients. In addition, the grateful attitudes of our patients and their genuine surprise at the quality of care are a priceless reward. Last week, I had a gentleman shake my hand three times and give me two hugs before he got to the appointment desk... a far deeper value in my life than any monetary amount."



## Volunteers Are The Heartbeat Of VIM



We simply couldn't do what we do without our volunteers! Our volunteers love what they do, some of them volunteering at the clinic since we opened our doors in 2010. In 2017, more than 187 volunteers donated nearly 11,000 hours to provide direct patient care and other services to the patients we serve, resulting in an in-kind donation of professional services to VIM of \$315,871!

In addition to our regular volunteers, we are pleased to be a training site for medical residents from Eisenhower Health, as well as several universities, colleges, trade schools and even local high schools. Volunteers at VIM have an opportunity to keep their skills sharp, learn what working in a healthcare setting is like, gain work experience, learn new skills and make new friends.



### COMPASSIONATE CARE

**Stephan Scoggins, RN, MPH, PhD:** "I consider myself a true renaissance man. An international motivational speaker, registered nurse, PhD, veteran with the U.S. Army, author and recording artist, adding to the family talents like my mother and first cousin, Kanye West. I thoroughly agree that, "to whom much is given, much is required". Volunteering at VIM provides me with an unspeakable joy, especially to see the smiling faces of the patients. It is then that I feel like I am providing care with Christ-like compassion."

## We Couldn't Do It Without You

Statement of Activity		
Revenue	Dec. 31, 2017	Dec. 31, 2016
Contributions & Grants	\$295,037	\$358,475
Donated Services & Rent	\$476,094	\$601,461
Fundraising	\$273,065	\$225,056
Net assets released from restrictions	–	\$118,374
<b>Total Revenue &amp; Support</b>	<b>\$1,045,876</b>	<b>\$1,124,068</b>
<b>Expense:</b>		
Program Services	\$876,907	\$947,252
General & Administrative	\$196,588	\$183,012
<b>Total Expenses</b>	<b>\$1,073,495</b>	<b>\$1,130,264</b>
Change in Net Assets	(\$27,619)	\$84,728

Statement of Financial Position		
Net Assets	Dec. 31, 2017	Dec. 31, 2016
Unrestricted	\$7,847	\$32,009
Unrestricted – Board	\$281,095	\$264,000
<b>Designated:</b>		
Temporarily Restricted	\$103,515	\$124,067
<b>Total Net Assets</b>	<b>\$392,457</b>	<b>\$420,076</b>
<b>Current Liabilities:</b>		
Accounts Payable	\$12,652	\$10,502
Accrued Payroll & Vacation	\$16,765	\$19,579
Deferred Revenue	\$17,715	
<b>Total Liabilities &amp; Net Assets</b>	<b>\$421,874</b>	<b>\$450,157</b>

Audited financial statements and Form 990 available upon request at CVIM.org



*We are grateful for the generous support of the many individuals and businesses who make it possible for us to serve our community.*

### The following foundations and organizations and businesses have contributed financial or in-kind support services in 2017:

The Auen Foundation  
 Burrtec Waste Management  
 Champions Volunteer Foundation  
 Coachella Valley Wellness Foundation  
 The Coeta and Donald Barker Foundation  
 The Community of Riverside Serving Riverside and San Bernardino Counties  
 Desert Classic Charities  
 Desert Healthcare District  
 Desert Regional Medical Center  
 Duran's Termite & Pest Control  
 Eisenhower Medical Center

Fourth District Office, Riverside County  
 The Guillermo J. Valenzuela Foundation  
 City of Indio  
 Indio Elks Lodge #1643  
 JFK Memorial Hospital  
 Kaiser Foundation Hospitals, Moreno Valley  
 City of Rancho Mirage  
 The Springs Woman at The Springs Country Club, Rancho Mirage  
 The Tracy Lane Foundation  
 Trilogy La Quinta Community Services  
 United GLI

## Medical Outreach For The Homeless



Mid-2016, a new program was launched at VIM to provide medical outreach to homeless individuals living in the eastern Coachella Valley. The Homeless Medical Outreach teams are comprised of many volunteers, including physicians, medical residents, nurse practitioners, a psychologist, social worker, and other volunteers. Each Tuesday evening they venture out to visit known locations where homeless individuals gather, be they vacant lots or buildings, parks, or under bridges. Many times, they work closely alongside volunteers from The Narrow Door, a

local organization that provides meals, to provide medical care and support services to an average of 10 – 20 homeless people each week, rain or shine. Treatment for minor skin infections and irritations are by far the most common issues addressed, but volunteers also provide care for diabetes, wound care, hypertension, neuropathy, and other ailments. Preventive care such as flu vaccinations, or free, over-the-counter aids and medication, sunscreen to prevent skin cancer, water for hydration, and even sometimes a yoga mat for a dry night's sleep are also provided.



### THINK GLOBALLY, ACT LOCALLY

**Rosa Lucas, FNP-C:** A founding director, Rosa remains an active volunteer with VIM, serving on our Board of Directors, seeing patients in the clinic, and being the driving force behind our Homeless Medical Outreach program. "I get joy, fulfillment and satisfaction working with the homeless population – more than words can say. The work is both political, and at the same time, spiritual." In addition to her volunteer work with VIM and other charities in the Valley, Rosa, a Nurse Practitioner, continues to work with Eisenhower Medical Center, Urgent Care Clinics.





# Annual WineLover's Auction



## OUR PRIMARY FUNDRAISING EVENT

Each year in early February, we host the WineLover's Auction to benefit VIM. WineLover's Auction is a signature event reflective of the extraordinary people who populate the Palm Springs area and the wines they love to drink.

Just as the Coachella Valley draws fascinating people from all over the world, the superb wines presented at the annual WineLover's Auction come from all over the United States as well as from France, Italy, Chile, Argentina, Australia and more. Guests who attend the WineLover's Auction are able to bid on wine travel packages and wine dinners, golfing events with wine, wine storage and wine accessories – everything an oenophile could ask for.

## \$300,000 Raised Last Year

Sponsored by JFK Memorial Hospital and Desert Regional Medical Center, the event featured both silent and live auctions during a wine reception and wine-paired dinner. The 2017 WineLover's Auction raised \$300,000 to support VIM operations and programs, including direct patient care, education, case management services, and homeless medical outreach. Additional sponsors included; Wine Vault of the Desert, Cathleen Ellsworth, John and Sandy Powell, John and Carlene Williams and Frank and Mary Ann Xavier.



2017 WineLover's Auction Steering Committee:  
Joe Gandolfo – Event Co-Chair, Pat Fearey – Event Committee,  
Roy Pitkin – Event Co-Chair and Ron Hare – Event Committee



Guests perused their choices at the auction table



## Board Of Directors



Back row, left to right: Benjamin Guitron; Lorna Curtis, Secretary/Treasurer;  
Dick Soderstrom, Chair Elect; Sandy Powell; Glen Grayman;  
Ross Hollenkamp; Doug Morin, Executive Director

Front row, left to right: Roy Pitkin, Chair; Roy Young; Les Zendle,  
Medical Director; Rosa Lucas; Ron Hare, Founder & Past Chair

*Not pictured: Juan De Lara, Janet Kerrigan, John Mich and Chauncey Thompson*



Coachella Valley's Only  
No-Charge Clinic

CVVIM.org 760-342-4414

LIKE US ON FACEBOOK!



Clinic Address: 82-915 Avenue 48, Indio, CA 92201  
Mailing Address: P.O. Box 10090, Indio, CA 92202

Coachella Valley Volunteers in Medicine is a 501(c)(3)  
California nonprofit corporation – EIN 26-3312826