

2023 Impact Statement

Patient Care

2,749 primary care visits were provided to **849 unique patients** at no charge to the patient. X-rays, laboratory testing, and diagnostic imaging services were provided at no charge to our patients at a cost of \$192,061.

2,058 instances of other services were provided.

- Medical outreach to unhoused persons through our Street Medicine program.
- General and disease-specific group and individual health education.
- General and disease-specific case management.
- Diabetes management and education for high-risk and non-compliant patients.
- Social determinants of health assessments for 236 new patients and reassessment of prior patients.
- Medical determination of appropriateness for pharmacological treatment of COVID-19.
- 300 flu vaccinations were administered in partnership with Riverside University Health Services.
- 72 optometric examinations, no-cost frames, and lenses were provided in partnership with VSP Vision Care.

The total number of medical visits provided since opening in 2010 is **40,633** for **4,349** unique patients.



Volunteers

207 volunteers donated 10,082 hours of their time, expertise, and talent to support our mission. Their services contributed an in-kind donation of \$543,419 considering average wage and salary information for the region (US Department of Labor).

121 physicians, nurse practitioners and physician assistants were directly involved in patient care. Family and Internal Medicine physicians from both Eisenhower Health and Desert Regional Medical Center medical residency programs rotated through our Indio and Palm Springs clinics.

33 RNs, LVNs and Medical Assistants assisted with patient care and other clinical services. **53 general clinic volunteers** provided reception assistance and served as Spanish translators, medical scribes and data entry clerks.

Programs

Self-monitoring programs for Diabetes and Hypertension began with funding from **The Houston Family Foundation**. Depending upon diagnosis, patients receive education from their medical provider, follow-up support from a medical assistant, infographic and video materials in Spanish or English, and a glucometer or automatic blood pressure cuff for personal use.

A new partnership was formed with The Joslyn Center to provide no-charge behavioral health services at our Indio clinic for patients and the public over 50 years of age.

In partnership with Eisenhower Health, we implemented patient food security screening. FIND Food Bank provides emergency food baskets for any patient who indicates they do not have food in their home for their next meal. At the request of the **County of Riverside** and **the City of Cathedral City**, we assisted Valley residents adversely affected by Tropical Storm Hillary through participation in an emergency resource fair to ensure access to health care services resulting from exposure to flood water.

About Us

Our 2023 Annual Budget was **\$1,893,923**.

Revenue (unaudited)

- 35% from Contributions and Grants
- 40% from Donated Services and Rent
- 25% from Fundraising

Audited Financial Statements are posted at cvvim.org/about.

Expenses

- Fundraising expenses represent 14% of total expenses.
- Administrative and Fundraising expenses represent 22% of total expenses.

Our **2024 Officers**

Ron Hare, MD, Chair

Charlene Montgomery, RN, Chair (Resigned)

Stewart Fleishman, MD, Past Chair

Barbara Limardo, MBA, Treasurer

Stephan Scoggins, PhD, MPH, RN, Secretary

Gregory KuldaneK, MD, Medical Director

Doug J. Morin, Executive Director*



For a complete listing of our Board of Directors and their bios, please visit us at www.cvvim.org.

*Denotes non-voting members